



Service Impact of COVID-19

September 17, 2020, 10:00 AM CT

FedEx® is an essential business

Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business. We will continue to operate under state-of-emergency and shelter-in-place orders recently issued in the U.S.

These restrictions are disrupting the global supply chain. Air cargo capacity is limited, and we've had to make adjustments so that our international networks can best deliver much-needed goods and services in this constrained environment.

To continue providing the best possible service during this time, we are implementing a temporary surcharge on all FedEx Express international parcel and freight shipments beginning April 6th.

Global suspension of money-back guarantee

The impact of COVID-19 is causing local, state, and national governments around the world to issue work and travel restrictions on a daily basis, which is impacting our ability to meet our high standards of service. As a result, we have made the decision to suspend our money-back guarantee for all FedEx Express® services until further notice. Because FedEx is an essential transportation service provider, we will continue operating as government restrictions and regulations allow.

Signature suspension notification

To help promote the safety of our employees and customers, FedEx signature guidelines are being temporarily adjusted for all shipments, with the exception of adult signature required (ASR) shipments. In efforts to minimize physical interactions, customers may be asked to verify recipient name in lieu of a physical signature. FedEx is still collecting recipient information; therefore, surcharges for these services will continue to be assessed. For shipments with the adult signature service option selected, couriers will still request a physical signature and require a government-issued photo ID.

The safety and well-being of our 475,000 team members is our top priority as they continue to deliver critical goods and services to support communities across the globe.



Global Service Adjustments

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- [Shipments in EUROPE](#)
- [Shipments in LAC](#) (Latin American and Caribbean)
- [Shipments in MEISA](#) (Middle East, Indian Subcontinent and Africa)
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Service adjustments related to COVID-19 containment measures for shipments in APAC

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

| Temporary Service Suspension: Shipments in APAC | | | | |
|---|---|--------------------|--------------------|---|
| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
| Worldwide | American Samoa | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | China [Shipments to Urumqi, Xinjiang Uygur autonomous region only] | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide, except for: • Europe | French Polynesia | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Kiribati | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Laos | All FedEx Services | All Commodities | Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece |
| Worldwide | Malaysia [Shipments to Kenanga, Mawar and Melur in state of Kedah only] | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Malasia [Envíos desde áreas seleccionadas desde Kota Setar en el estado de Kedah únicamente: • Alor Malai • Alor Merah • Anak Bukit • Bukit Pinang] | All FedEx Services | All Commodities | Temporary service suspension |

| | | | | |
|--|---|--|--|--|
| | <ul style="list-style-type: none"> • Derga • Gunung • Hutan Kampung • Kangkong • Kota Setar • Kuala Kedah • Kubang Rotan • Langgar • Lengkus • Lepai • Limbong • Mergong • Padang Hang • Padang Lalang • Pengkalan Kudor • Pumpong • Sala Kechik • Sungai Baru • Tajar • Tebengau • Teluk Cengai • Teluk Kechai • Teluk Mas • Titi Gajah] | | | |
| | | | | |

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|---|---|-----------------------------------|--------------------|------------------------------|
| Worldwide | Mongolia | FedEx International Economy (IE) | All Commodities | Temporary service suspension |
| Worldwide | Norfolk Island | FedEx International Priority (IP) | All Commodities | Temporary service suspension |
| APAC, except for: <ul style="list-style-type: none"> • Economy shipments between | <ul style="list-style-type: none"> • APAC • Canada • Latin America | FedEx International Economy (IE) | All Commodities | Temporary service suspension |

| | | | | |
|--|---|---|------------------------|---|
| <p>Singapore and Malaysia</p> <ul style="list-style-type: none"> Economy shipments between Australia and New Zealand | <ul style="list-style-type: none"> U.S. | <p>FedEx International Economy DirectDistribution Freight (IED)</p> | | |
| <p>APAC, except for:</p> <ul style="list-style-type: none"> Economy shipments between Singapore and Malaysia Economy shipments between Australia and New Zealand | <ul style="list-style-type: none"> APAC Canada Latin America U.S. | <p>FedEx International Economy Freight (IEF)</p> | <p>All Commodities</p> | <p>Temporary service suspension of all bookable shipments</p> |

Temporary Service Suspension: Shipments in APAC

| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
|---|---|--|--|---|
| APAC | Worldwide, except for: <ul style="list-style-type: none"> Shipments to India via New Delhi gateway | FedEx International Express Freight (IXF) | All Commodities | Temporary service suspension of all bookable shipments |
| American Samoa | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| China | Worldwide | All FedEx Services [For Personal Protective Equipment (PPE) formal entry shipments only] | Personal Protective Equipment (PPE) shipments only | <p>Minimum weight of 50kg per airway bill for formal entry shipments</p> <p>Note: Personal PPE shipments will not be subject to this minimum weight limit of 50kg but must comply to China Customs requirement for personal shipment clearance.</p> |
| China [Shipments from Urumqi, Xinjiang Uygur autonomous region only] | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Malaysia [Shipments from Kenanga, Mawar and Melur in state of Kedah only] | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|--------------|--------------------|-----------------|--|
| Malaysia [Shipments from selected areas from Kota Setar in state of Kedah only: <ul style="list-style-type: none"> • Alor Malai • Alor Merah • Anak Bukit • Bukit Pinang • Derga • Gunung • Hutan Kampung • Kangkong • Kota Setar • Kuala Kedah • Kubang Rotan • Langgar • Lengkus • Lepai • Limbong • Mergong • Padang Hang • Padang Lalang • Pengkalan Kudor • Pumpong • Sala Kechik • Sungai Baru • Tajar • Tebengau • Teluk Cengai • Teluk Kechai • Teluk Mas • Titi Gajah] | Worldwide | All FedEx Services | All Commodities | Temporary service suspension |
| Worldwide | Brunei | All FedEx Services | All Commodities | Up to 3 |
| Worldwide | Cambodia | All FedEx Services | All Commodities | 5 |

| | | | | |
|-----------|---------------|--------------------|-----------------|----------|
| Worldwide | Cook Islands | All FedEx Services | All Commodities | 7 |
| Worldwide | East Timor | All FedEx Services | All Commodities | Up to 5 |
| Worldwide | East Malaysia | All FedEx Services | All Commodities | Up to 10 |
| Worldwide | Fiji | All FedEx Services | All Commodities | Up to 5 |
| Worldwide | Guam | All FedEx Services | All Commodities | 4 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|---|--|---------------------|--|
| Worldwide | Hong Kong SAR | FedEx Service Only [Mask shipments only] | Mask shipments only | 2 |
| <ul style="list-style-type: none"> • U.S. • Canada • Latin America | Hong Kong SAR | All FedEx Services | All Commodities | 1 [For every Friday pickup starting August 3 till further notice] |
| Worldwide | Indonesia | All FedEx Services | All Commodities | 1 |
| Worldwide | Japan [shipments to FedEx Outside Delivery Area (ODA) in Kyushu only] | All FedEx Services | All Commodities | 1 [For every Monday delivery starting April 8 till further notice] |
| Worldwide | Japan [shipments to Okinawa only] | All FedEx Services | All Commodities | Up to 5 |
| Worldwide | Laos | All FedEx Services | All Commodities | Up to 14 |
| <ul style="list-style-type: none"> • U.S. • Canada • Latin America | Macau SAR | All FedEx Services | All Commodities | 1 [For every Friday pickup starting August 3 till further notice] |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-----------|--------------------------------------|-----------------------------------|-----------------|---|
| Worldwide | Marshall Islands | All FedEx Services | All Commodities | 4 |
| Worldwide | Micronesia | All FedEx Services | All Commodities | 4 |
| Worldwide | Mongolia | FedEx International Priority (IP) | All Commodities | Up to 7 |
| Worldwide | New Caledonia | All FedEx Services | All Commodities | 3 |
| Worldwide | Palau | All FedEx Services | All Commodities | 4 |
| Worldwide | Philippines [shipments to Cebu only] | All FedEx services | All Commodities | 3 |
| Worldwide | Saipan | All FedEx Services | All Commodities | 4 |
| Worldwide | Samoa | All FedEx Services | All Commodities | 7 |
| Worldwide | Singapore | All FedEx Priority Services | All Commodities | Delivery commitment will be changed to 1800hr |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|--|--|--------------------|-----------------|---|
| Worldwide | Thailand | All FedEx Services | All Commodities | 1 |
| Worldwide | Tonga | All FedEx Services | All Commodities | 7 |
| Worldwide | Vanuatu | All FedEx Services | All Commodities | Up to 7 |
| Worldwide | Vietnam [shipments to Da Nang only] | All FedEx Services | All Commodities | 1 |
| Worldwide | Vietnam [shipments to the following provinces only: <ul style="list-style-type: none"> • Quang Binh • Quang Tri • Quang Nam • Quang Ngai] | All FedEx Services | All Commodities | 2 |
| Worldwide | Wallis and Futuna | All FedEx Services | All Commodities | Up to 7 |
| Australia | U.S. | All FedEx Services | All Commodities | 2 |
| Australia [shipments via Perth gateway only] | Worldwide, except for <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 1 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|--|---|--------------------|-----------------|---|
| Australia [shipments via Perth gateway only] | U.S. | All FedEx Services | All Commodities | 2 |
| Brunei | Worldwide | All FedEx Services | All Commodities | 2 |
| Cambodia | Worldwide, except for the: <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 4 [For every Monday to Thursday pickup starting March 27 until further notice] |
| Cambodia | Worldwide, except for the: <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 2 [For every Friday and Saturday pickup starting March 27 until further notice] |
| Cambodia | U.S. | All FedEx Services | All Commodities | 2 |
| Eastern China | U.S. | All FedEx Services | All Commodities | 2 |
| Northern China | U.S. | All FedEx Services | All Commodities | 2 |
| Southern China | U.S. | All FedEx Services | All Commodities | 3 |
| Cook Islands | Worldwide | All FedEx Services | All Commodities | 7 |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|------------------|--------------|--------------------|-----------------|---|
| East Malaysia | Worldwide | All FedEx Services | All Commodities | Up to 10 |
| East Timor | Worldwide | All FedEx Services | All Commodities | Up to 7 |
| French Polynesia | Worldwide | All FedEx Services | All Commodities | Up to 7 |
| Fiji | Worldwide | All FedEx Services | All Commodities | Up to 5 |
| Guam | U.S. | All FedEx Services | All Commodities | 2 |
| Hong Kong SAR | U.S. | All FedEx Services | All Commodities | 2 |
| Indonesia | U.S. | All FedEx Services | All Commodities | 2 |
| Eastern Japan | U.S. | All FedEx Services | All Commodities | 1 |
| Western Japan | U.S. | All FedEx Services | All Commodities | 2 |

Japan [shipments from
Okinawa only]

Worldwide

All FedEx Services

All Commodities

Up to 13

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|---|-----------------------------------|-----------------|--|
| Laos | Worldwide | All FedEx Services | All Commodities | 6 |
| Macau SAR | U.S. | All FedEx Services | All Commodities | 2 |
| Malaysia | U.S. | All FedEx Services | All Commodities | 2 |
| Mongolia | Worldwide | All FedEx Services | All Commodities | Up to 7 |
| New Zealand | <ul style="list-style-type: none"> • U.S. • Canada • Latin America • Europe | FedEx International Priority (IP) | All Commodities | 1 |
| Philippines, except for: <ul style="list-style-type: none"> • Cebu | U.S. | All FedEx Services | All Commodities | 2 |
| Philippines [shipments from Cebu only] | Worldwide | All FedEx Services | All Commodities | 3 |
| | | | | |

Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|-------------|---|--------------------|-----------------|---|
| Samoa | Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 7 |
| Samoa | U.S. | All FedEx Services | All Commodities | 2 |
| Singapore | U.S. | All FedEx Services | All Commodities | 1 |
| South Korea | U.S. | All FedEx Services | All Commodities | 1 |
| Taiwan | U.S. | All FedEx Services | All Commodities | 2 |
| Thailand | Worldwide, except for <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 1 |
| Thailand | U.S. | All FedEx Services | All Commodities | 2 |

Transit Time Transit Time Extension: Shipments in APAC

| Origins | Destinations | Affected Services | Commodities | Additional Transit Time (Business Days) |
|---|---|--------------------|-----------------|---|
| Tonga | Worldwide | All FedEx Services | All Commodities | 7 |
| Vanuatu | Worldwide | All FedEx Services | All Commodities | Up to 7 |
| Vietnam [shipments via Ho Chi Min City gateway only] | U.S. | All FedEx Services | All Commodities | 3 |
| Vietnam [shipments via Hanoi gateway only] | U.S. | All FedEx Services | All Commodities | 2 |
| Vietnam [shipments from Da Nang only] | Worldwide, except for: <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 1 |
| Vietnam [shipments from Da Nang only] | U.S. | All FedEx Services | All Commodities | 3 |
| Vietnam [shipments from the provinces only: <ul style="list-style-type: none"> • Quang Binh • Quang Tri • Quang Nam • Quang Ngai] | Worldwide except for: <ul style="list-style-type: none"> • U.S. • Canada | All FedEx Services | All Commodities | 2 |
| Vietnam [shipments from the provinces only: <ul style="list-style-type: none"> • Quang Binh | U.S. | All FedEx Services | All Commodities | 3 |

| | | | | |
|---|-----------|--------------------|-----------------|---------|
| <ul style="list-style-type: none"> • Quang Tri • Quang Nam • Quang Ngai] | | | | |
| Wallis and Futuna | Worldwide | All FedEx Services | All Commodities | Up to 7 |

Service adjustments related to COVID-19 containment measures for shipments in Europe

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

| Temporary Service Restrictions: Shipments in Europe | | | | |
|---|---------------------------------|----------------------|--------------------|---|
| Origins | Destination | Affected Services | Affected Shipments | Restrictions |
| Europe | U.S. Canada Latin America | All Economy Services | All Commodities | Total combined shipment should not exceed max 100KG per shipper per day |

Service adjustments related to COVID-19 containment measures for shipments in LAC (Latin America and Caribbean)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

| Transit Time Extension: Shipments in LAC (Latin America and Caribbean) | | | | |
|--|--------------------|-------------------|--------------------|---|
| Origins | Destination | Affected Services | Affected Shipments | Additional Transit Time (Business Days) |
| Worldwide | Anguilla | All Services | All Commodities | 1 on Mondays and Wednesdays |
| Worldwide | Bolivia | All Services | All Commodities | Up to 2 days |
| Worldwide | Bahamas | All Services | All Commodities | 1 on Mondays and Wednesdays |
| Worldwide | Belize | All Services | All Commodities | 2 on Mondays 1 on Tuesdays and Thursdays |
| Worldwide | Dominican Republic | All Services | All Commodities | 1 |
| Worldwide | El Salvador | All Services | All Commodities | 1 |
| Worldwide | Guatemala | All Services | All Commodities | 1 |
| Worldwide | Guyana | All Services | All Commodities | 1 on Mondays and Wednesdays |

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

| Origins | Destination | Affected Services | Affected Shipments | Additional Transit Time (Business Days) |
|-----------|------------------------|-------------------|--------------------|---|
| Worldwide | Honduras | All Services | All Commodities | 1 only on Fridays |
| Worldwide | Cayman Islands | All Services | All Commodities | 1 |
| Worldwide | Nicaragua | All Services | All Commodities | 1 on Mondays and Thursdays |
| Worldwide | Paraguay | All Services | All Commodities | Up to 4 |
| Worldwide | Suriname | All Services | All Commodities | 1 on Wednesdays and Fridays |
| Worldwide | British Virgin Islands | All Services | All Commodities | 1 |

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

| Origins | Destination | Affected Services | Affected Shipments | Additional Transit Time (Business Days) |
|-----------------------------------|-------------|-------------------|--------------------|---|
| Antigua | Worldwide | All Services | All Commodities | 1 only on Tuesday |
| Anguilla | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursday |
| Bolivia | Worldwide | All Services | All Commodities | Up to 8 |
| Bonaire, Saint Eustatius and Saba | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursdays |
| Bahamas | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursdays |
| Belize | Worldwide | All Services | All Commodities | Up to 5 |

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

| Origins | Destination | Affected Services | Affected Shipments | Additional Transit Time (Business Days) |
|---------------|-------------|-------------------|--------------------|--|
| Ecuador | Worldwide | All Services | All Commodities | Up to 3 |
| French Guiana | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursdays |
| Guyana | Worldwide | All Services | All Commodities | Up to 3 |
| Haiti | Worldwide | All Services | All Commodities | 1 |
| St. Martin | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursdays |
| Montserrat | Worldwide | All Services | All Commodities | 1 on Tuesdays and Thursdays |
| Nicaragua | Worldwide | All Services | All Commodities | Up to 4 |
| Peru | Worldwide | All Services | All Commodities | Up to 2 |
| Paraguay | Worldwide | All Services | All Commodities | Up to 6 |

Transit Time Extension: Shipments in LAC (Latin America and Caribbean)

| Origins | Destination | Affected Services | Affected Shipments | Additional Transit Time (Business Days) |
|------------------------|-------------|-------------------|--------------------|---|
| Suriname | Worldwide | All Services | All Commodities | Up to 3 |
| Turks & Caicos Islands | Worldwide | All Services | All Commodities | Up to 4 |
| British Virgin Islands | Worldwide | All Services | All Commodities | 1 only on Thursdays |

Service adjustments related to COVID-19 containment measures for shipments in MEISA (Middle East, Indian Subcontinent and Africa)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

| Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa) | | | | |
|--|-------------|-------------------|--------------------|------------------------------|
| Origins | Destination | Affected Services | Affected Shipments | Service Impact |
| Worldwide | Bhutan | All Services | All Commodities | Temporary service suspension |
| Worldwide | Eritrea | All Services | All Commodities | Temporary service suspension |
| Worldwide | Lesotho | All Services | All Commodities | Temporary service suspension |
| Bhutan | Worldwide | All Services | All Commodities | Temporary service suspension |
| Eritrea | Worldwide | All Services | All Commodities | Temporary service suspension |
| Lesotho | Worldwide | All Services | All Commodities | Temporary service suspension |
| Liberia | Worldwide | All Services | All Commodities | Temporary service suspension |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------------------------|-------------|-------------------|---|
| Algeria | Worldwide | All Services | up to 3 |
| Angola | Worldwide | All Services | up to 3 |
| Bangladesh | Worldwide | All Services | up to 5 |
| Benin | Worldwide | All Services | up to 3 |
| Botswana | Worldwide | All Services | up to 5 |
| Burkina Faso | Worldwide | All Services | up to 3 |
| Burundi | Worldwide | All Services | up to 3 |
| Cameroon | Worldwide | All Services | up to 3 |
| Cape Verde | Worldwide | All Services | up to 3 |
| Chad | Worldwide | All Services | up to 3 |
| Congo Republic | Worldwide | All Services | up to 3 |
| Democratic Republic of Congo | Worldwide | All Services | up to 3 |
| Djibouti | Worldwide | All Services | up to 7 |
| Ethiopia | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|---------|-------------|-------------------|---|
| Egypt | Worldwide | All Services | up to 1 |
| Gabon | Worldwide | All Services | up to 3 |
| Gambia | Worldwide | All Services | up to 3 |
| Ghana | Worldwide | All Services | up to 3 |
| Guinea | Worldwide | All Services | up to 3 |
| India | Worldwide | All Services | up to 2 |
| Iraq | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------|-------------|-------------------|---|
| Kuwait | Worldwide | All Services | up to 3 |
| Kyrgyzstan | Worldwide | All Services | up to 5 |
| Lebanon | Worldwide | All Services | up to 3 |
| Liberia | Worldwide | All Services | up to 3 |
| Libya | Worldwide | All Services | N/A |
| Madagascar | Worldwide | All Services | up to 3 |
| Malawi | Worldwide | All Services | up to 5 |
| Mali | Worldwide | All Services | up to 3 |
| Mauritania | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------|-------------|-------------------|---|
| Mauritius | Worldwide | All Services | up to 3 |
| Morocco | Worldwide | All Services | up to 2 |
| Mozambique | Worldwide | All Services | up to 3 |
| Namibia | Worldwide | All Services | up to 3 |
| Nepal | Worldwide | All Services | up to 3 |
| Niger | Worldwide | All Services | up to 3 |
| Nigeria | Worldwide | All Services | up to 3 |
| Oman | Worldwide | All Services | up to 2 |
| Pakistan | Worldwide | All Services | up to 2 |
| Qatar | Worldwide | All Services | up to 2 |
| Reunion | Worldwide | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|--------------|-------------|-------------------|---|
| Rwanda | Worldwide | All Services | up to 3 |
| Saudi Arabia | Worldwide | All Services | up to 3 |
| Senegal | Worldwide | All Services | up to 3 |
| Seychelles | Worldwide | All Services | up to 3 |
| South Africa | Worldwide | All Services | up to 4 |
| Sri Lanka | Worldwide | All Services | up to 3 |
| Swaziland | Worldwide | All Services | up to 5 |
| Tanzania | Worldwide | All Services | up to 3 |
| Togo | Worldwide | All Services | up to 3 |
| Tunisia | Worldwide | All Services | up to 2 |
| Uganda | Worldwide | All Services | N/A |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|------------|--------------|-------------------|---|
| Uzbekistan | Worldwide | All Services | up to 5 |
| Zambia | Worldwide | All Services | up to 4 |
| Zimbabwe | Worldwide | All Services | up to 3 |
| Worldwide | Algeria | All Services | up to 3 |
| Worldwide | Angola | All Services | up to 7 |
| Worldwide | Bangladesh | All Services | up to 3 |
| Worldwide | Benin | All Services | up to 3 |
| Worldwide | Botswana | All Services | up to 5 |
| Worldwide | Burkina Faso | All Services | up to 3 |
| Worldwide | Burundi | All Services | up to 3 |
| Worldwide | Cameroon | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|------------------------------|-------------------|---|
| Worldwide | Cape Verde | All Services | up to 3 |
| Worldwide | Chad | All Services | up to 3 |
| Worldwide | Congo Republic | All Services | up to 3 |
| Worldwide | Democratic Republic of Congo | All Services | up to 3 |
| Worldwide | Djibouti | All Services | up to 7 |
| Worldwide | Ethiopia | All Services | up to 3 |
| Worldwide | Egypt | All Services | up to 2 |
| Worldwide | Gabon | All Services | up to 3 |
| Worldwide | Gambia | All Services | up to 3 |
| Worldwide | Ghana | All Services | up to 3 |
| Worldwide | Guinea | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|-------------|-------------------|---|
| Worldwide | India | All Services | up to 2 |
| Worldwide | Iraq | All Services | up to 3 |
| Worldwide | Ivory Coast | All Services | up to 3 |
| Worldwide | Jordan | All Services | up to 3 |
| Worldwide | Kazakhstan | All Services | up to 4 |
| Worldwide | Kenya | All Services | up to 3 |
| Worldwide | Kuwait | All Services | up to 3 |
| Worldwide | Kyrgyzstan | All Services | up to 5 |
| Worldwide | Lebanon | All Services | up to 3 |
| Worldwide | Liberia | All Services | up to 3 |
| Worldwide | Libya | All Services | N/A |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|-------------|-------------------|---|
| Worldwide | Madagascar | All Services | up to 3 |
| Worldwide | Malawi | All Services | up to 5 |
| Worldwide | Mali | All Services | up to 3 |
| Worldwide | Mauritania | All Services | up to 3 |
| Worldwide | Mauritius | All Services | up to 3 |
| Worldwide | Morocco | All Services | up to 2 |
| Worldwide | Mozambique | All Services | up to 3 |
| Worldwide | Namibia | All Services | up to 3 |
| Worldwide | Nepal | All Services | up to 10 |
| Worldwide | Niger | All Services | up to 3 |
| Worldwide | Nigeria | All Services | up to 3 |

Transit Time Extension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

| Origins | Destination | Affected Services | Additional Transit Time (Business Days) |
|-----------|--------------|-------------------|---|
| Worldwide | Oman | All Services | up to 2 |
| Worldwide | Pakistan | All Services | up to 2 |
| Worldwide | Qatar | All Services | up to 2 |
| Worldwide | Reunion | All Services | up to 3 |
| Worldwide | Rwanda | All Services | up to 3 |
| Worldwide | Saudi Arabia | All Services | up to 56 |
| Worldwide | Senegal | All Services | up to 3 |
| Worldwide | Seychelles | All Services | up to 3 |
| Worldwide | South Africa | All Services | up to 4 |
| Worldwide | Sri Lanka | All Services | up to 2 |
| Worldwide | Swaziland | All Services | up to 5 |

| | | | |
|-----------|------------|--------------|---------|
| Worldwide | Tanzania | All Services | up to 3 |
| Worldwide | Togo | All Services | up to 3 |
| Worldwide | Tunisia | All Services | up to 2 |
| Worldwide | Uganda | All Services | N/A |
| Worldwide | Uzbekistan | All Services | up to 5 |
| Worldwide | Zambia | All Services | up to 4 |
| Worldwide | Zimbabwe | All Services | up to 3 |

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